

**CITY OF ALTON MUNICIPAL UTILITIES  
APPLICATION FOR UTILITY SERVICE AND SECURITY DEPOSIT REQUIREMENTS  
\*\* MUST BE 18 YEARS OF AGE\*\***

1) Name \_\_\_\_\_

2) Name \_\_\_\_\_

Service Address \_\_\_\_\_

Billing Address (If Different / PO BOX) \_\_\_\_\_

Home Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

1) Employer \_\_\_\_\_ Phone \_\_\_\_\_

2) Employer \_\_\_\_\_ Phone \_\_\_\_\_

Previous Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_

**If Renting:**

Landlord's Name \_\_\_\_\_

Are you interested in or do you currently have payment done by automatic bank withdrawal? **Yes No**

In case emergency services are required, and we are unable to locate you, please list a friend or relative living nearest to you whom we could contact:

Name \_\_\_\_\_ City \_\_\_\_\_ Phone \_\_\_\_\_

I hereby apply for Alton Utility Services for the above service address and agree to pay the required \$ \_\_\_\_\_ **security deposit.** I/WE agree to pay all bills rendered by the Alton Utilities for services received at date of connection to the date services are discontinued. I understand that Alton Municipal Utilities can and will use outside services, including but not limited to Iowa Income Offset program, to collect any unpaid debt. I further agree to give prior notice to the Alton Utility of my intent to discontinue services.

Signed \_\_\_\_\_ Date \_\_\_\_\_

Signed \_\_\_\_\_ Date \_\_\_\_\_

**The following information is kept confidential and is not Public Record**

Applicants

1) Social Security Number \_\_\_\_\_ Date of birth \_\_\_\_\_

Other

2) Social Security Number \_\_\_\_\_ Date of birth \_\_\_\_\_

**To prevent Identity Theft a copy of a Government Issued Photo ID is REQUIRED and to be attached to this application.**

By signing above I/We agree to pay for all utilities provided to me by Alton Municipal Utilities. With doing so, the security deposit shall be refunded back after twelve (12) consecutive months of on time payments if I/we own the property. If I/we rent the property, the security deposit shall be refunded after I/we move out of the rental property and pay the final bill. If I/we fail to pay bills on a timely basis, I/we understand that utility service may be discontinued. Should I/we leave Alton Municipal Utilities service area with an outstanding balance due to them, or should my service be disconnected for non-payment, my deposit will be credited to said outstanding account, and the balance, if any, forwarded to me/us. In the case of disconnection for non-payment, I/we understand that full payment of any outstanding balance up to and including the date of disconnection service charge will be required in order to have utilities reconnected at that location or to get utility service at a new location in the service area. I/we understand that in the event that I/we are renting, our landlord may request information or be notified of the status of my/our account at any time.

**OFFICE USE ONLY-**

**Deposit Information:**

Received by \_\_\_\_\_ Account Number \_\_\_\_\_

Deposit \$ \_\_\_\_\_ Check # \_\_\_\_\_ Cash \_\_\_\_\_ Date Paid \_\_\_\_\_

Service Date to Begin \_\_\_\_\_ Deposit Recorded in Master \_\_\_\_\_

Refund Due to Good Credit \_\_\_\_\_

Used for Shut-Off Payment \_\_\_\_\_

Customer Moved, Applied on Final Bill \_\_\_\_\_

Customer Moved, Refunded Full Deposit \_\_\_\_\_

Refunded By \_\_\_\_\_ Date \_\_\_\_\_

Removed from Master on \_\_\_\_\_